



# PAKISTAN AIR LINE PILOTS' ASSOCIATION

AFFILIATED WITH :  
INTERNATIONAL FEDERATION OF AIR LINE PILOT'S ASSOCIATIONS &  
INTERNATIONAL TRANSPORT WORKERS FEDERATION.

## INFO

Dear Members,

September 21, 2018.

Attached please see an email by Flight Operations Directorate regarding refusal of accommodation by PC Hotel Network and PALPA's email to the management in response to the said email. Both the emails are self-explanatory.

We are in the process of negotiating with Flight Operations and keep you updated of further development.

With Best Regards,

Capt. Ali Mansoob  
GENERAL SECRETARY

| From: | "dcp dfo" <[dcp.dfo@piac.aero](mailto:dcp.dfo@piac.aero)> |  
| To: | "PALA Mr Rahat" <[info@palpa.org.pk](mailto:info@palpa.org.pk)> |  
| Cc: | "dfo" <[dfo@piac.aero](mailto:dfo@piac.aero)>, "Manager Crew Hotac"  
<[Manager.CrewHotac@piac.aero](mailto:Manager.CrewHotac@piac.aero)>,  
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| Date: | Thu, 20 Sep 2018 00:38 |  
| Subject: | Hotac issues with Pearl Continental Hotels |

Attention General Secretary PALPA

Dear Sir,

This is to apprise you of cockpit crew Hotac issues with above named hotels. Presently, PIA COCKPIT CREW is being accommodated at PC hotels at LHE, ISB and PEW.

Due to non-payment of dues by various PIA departments, the hotel has regretted to entertain our crew at any of the properties w.e.f. 19th September, 2018. It is worth mentioning that out of total outstanding amount, the share of cockpit crew is 17% only but HASHOO GROUP, the parent company of PC Hotels, is treating the total outstanding amount as a whole to mount pressure for recovery. Efforts are being made at all levels to resolve the issue but paucity of funds with the airline has halted all efforts to pay back the outstanding amount.

Keeping in view the potential discomfort of crew, Flight Operations Department has made temporary arrangements to facilitate crew and smoothly continue the flight operations in these dire circumstances.

Following are the details:

ISB

All crew shall be accommodated at Serena Hotel.

LHE

As of now, PC Lahore is accepting our crew but in case of any regrets, PARK LANE

HOTEL has been arranged as an alternative.

PEW

Crew operating flights out of PEW shall preferably be accommodated at Serena, Islamabad and travel to PEW by surface, in case duty time limits are not exceeded. Crew who may not be able to avail above arrangements due FDTL, shall be offered accommodation at SHELTON RAZIDOR HOTEL, Peshawar.

It is once again emphasized that all efforts shall be made to facilitate the crew and revert back to normal arrangements at the earliest.

Your cooperation and understanding in this regard shall be highly appreciated.

Warm regards and best wishes!

F/O MUDASSAR MUSHTAQ

Dy. Chief Pilot

Quality Assurance & DFO Secretariat

Flight Operations Department

**Subject:** Hotac issues with Pearl Continental Hotels  
**From:** "Pakistan Airline Pilots' Association (PALPA)" <info@palpa.org.pk>  
**Date:** Fri, September 21, 2018 10:22 pm  
**To:** [dfo@piac.aero](mailto:dfo@piac.aero)  
**Bcc:** "Ali Mansoob" <captaliman@hotmail.com>, "Capt. Rizwan Gondal" <riz\_gondal@hotmail.com>, "Chakar Ali Shah" <chakarshah@yahoo.com>  
**Priority:** Normal  
**Options:** [View Full Header](#) | [Print](#) | [Download this as a file](#)

Dear Sir,

Reference to our telephonic conversation in which you informed that PIA management has defaulted in making payments to PC hotels and PC hotel's have regretted to entertain crew at all stations (LHE-ISB-PEW) with effect from 19th September 2018. You further asked me to inform PALPA members to inform regarding the same.

I requested you to send me your verbal request in writing. In lieu of which I received an email by Your Dy. Chief Pilot Quality Assurance & DFO Sect Flight Operations PIACL, Mr. Mudassir Mushtaq, in email he has mentioned that:-

Quote

It is once again emphasized that all efforts shall be made to facilitate the crew and revert back to normal arrangements at the earliest.

Un-Quote

We like to draw your attention that back to normal at its earliest is not good enough for PALPA, kindly inform us definite date when we will revert back to normal arrangements so that we can categorically inform our members.

In such circumstance, this is the duty of Flight Operation to issue a Circular informing to Crew of current situation to avoid any unforeseen situation. Here, I must remind you that few days back a Circular was issued for Oslo hotels by your office.

We at PALPA are aware of our responsibilities and will surely ensure total cooperation from our members despite of the fact that PALPA-PIAC Working Agreement-2011-2013, in clause 2.12 and its sub clause has described the quality and requirements of cockpit crew to be provided to cockpit layover on domestic and international. Sub clause 2.12.1

Quote

2.12.1. First Class hotels will be selected by the Management in consultation with PALPA and will conform to the requirements with respect to noise level and comfort; it shall have 24 hours room service. Nominees for selection of the hotels will be:

- Director Flight Operations or his nominee pilot.
- Director Finance or his nominee.
- President PALPA or his nominee

Un-Quote

With Best Regards,

Capt. Ali Mansoob  
General Secretary  
Pakistan Airline Pilots' Association,